Contents

S M M Ikram, J M M Udugama and U K Jayasinghe-Mudalige 7
Leadership in the Context of Plantation Sector of Sri Lanka: Exploring the Style, Behavior and Perspectives of Estate Managers

Patturaja Selvaraj and Jerome Joseph 22
Impact of Compensation Practices on Organizational Reputation

Ravindra Jain 44
Innovation Promotion Strategies: A Conceptual Framework

Happy Paul and Pooja Garg 71
Factor Structure of the Resilience Scale-14: Insights from an Indian Sample

Raju Majumdar 87

Abhishek K Totawar and Ranjeet Nambudiri 101
Can Fairness Explain Satisfaction? Mediation of Quality of Work Life (QWL) in the Influence of Organizational Justice on Job Satisfaction

Abhoy K Ojha 123
Business Process Offshoring: Challenges in Establishing Enduring Relationships Between Canadian and Indian Organizations

Case Study
Nina Jacob 151
Leadership and Change Management in a Crisis Situation: A Case About Administration of an Indian District Collectorate

Book Reviews 164